

Renovating the Finnish Central Government IT Management

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Networked Business and Government –
Something Real for the Lisbon Strategy

Finland's EU Presidency Conference in
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House of the Estates

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Strengths of eGovernment in Finland

- Long tradition in openness of administration
- Citizens trust government
- Citizens' readiness to use technology and e-services
 - Good basic education
- Shared national databases
 - People
 - » Since 1985 Population Census automatically from existing databases
 - Real Estate
 - Companies and corporations
 - Registered vehicles

Current situation in State IT

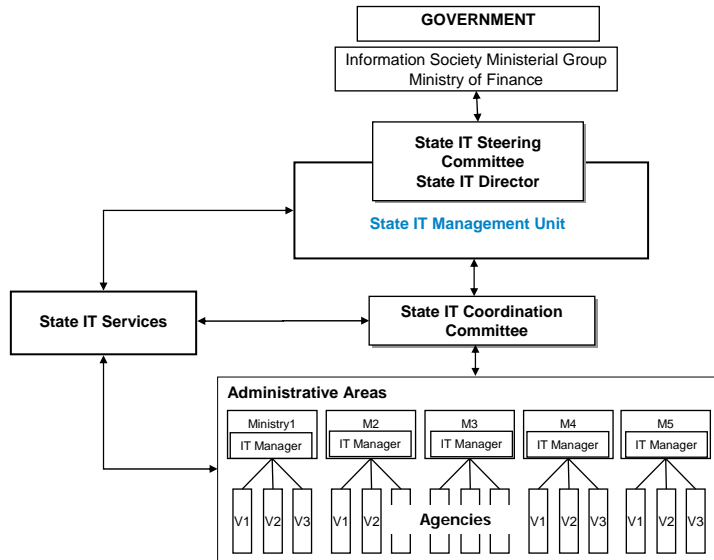
- Decentralized, recommendations
- Shared services
 - Citizen portal suomi.fi
 - includes electronic forms for service lomake.fi
 - Enterprise portal yrittys-suomi.fi
 - Collection of data from enterprises and organisations tyvi.fi
 - Online identification and payments vetuma.fi
- Examples of good practices:
 - Tax proposal
(pre-completed tax return form for tax payers)
 - Job-watch service for unemployed

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Government policy decision on
the development of IT management
in state administration
on 15 June 2006.

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State IT Governance



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State IT - From challenges to actions

Challenges	Strategic targets	Development programs	Key projects
<ul style="list-style-type: none"> Changing customer needs and expectations Transparent and trustworthy government Globalization EU-integration Productivity Aging population Retiring personnel Maintaining services in all parts of country Maintaining services in all circumstances 	<p>Satisfied customers, flexible services</p> <p>Efficient, secure, connected government</p>	<ul style="list-style-type: none"> Customer-centric e-services Interoperability Shared IT-systems Harmonized basic IT- services Information security and contingency planning 	<ul style="list-style-type: none"> Identification of citizens and companies Common platform for e-services Common IT- architecture Common interfaces to national databases Financial and HR management systems Document management and archives Authentication and authorization of civil servants Common, shared, secure communication network E-mail, calendar Baseline and high-level IT- security Contingency planning Portfolio management

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Three (3) main obstacles slowing Europe's competitiveness down


- Obstacle 1:
 - Ageing population
- Obstacle 2:
 - Our strength - a wide variety of languages, nations, cultures, ways of working
- Obstacle 3:
 - Who has a dream?
 - Investments in R&D?

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Three (3) concrete measures to boost Europe's competitiveness

- Measure 1:
 - For elderly people – IT enabled intelligent homes & health care
- Measure 2:
 - For young people – IT enabled networking European top university
- Measure 3:
 - For the leaders – cooperation and sharing information in a secured network around Europe

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